UNIVERSITAT ROVIRA i VIRGILI

Process Map of the Faculty of Chemistry's IQAS

Update date: 17/12/2025

NEEDS, EXPECTATIONS AND REQUIREMENTS OF STAKEHOLDERS

PR-URV-001 Strategies for Ensuring Teaching Staff Quality

PR-URV-002 Strategies for Ensuring the Quality of Technical, Management, and Administrative & Service Staff

PR-URV-003 Design and Creation of the URV Teaching Model

PR-URV-004 Design and Creation of Strategies for the Internationalisation of the URV

PR-URV-005 Creation of Mechanisms to Review the Relevance of the Official Degrees on offer

PR-URV-006 Strategies for Ensuring the Quality of Facilities and Infrastructures

PR-URV-007 Strategies for Ensuring the Quality of Technological Infrastructure

Strategic Processes

PR-FQ-001 Definition of the Quality Policy and Objectives

Quality Assurance of Degree Programmes

PR-FQ-002 Design and Approval of Degree Programmes

PR-FQ-003 Monitoring and Improvement of Degree Programmes

PR-FQ-004 Modification of Degree Programmes

PR-FQ-005 Suspension of Degree Programmes

PR-FQ-006 Renewal of the Institutional Accreditation of the Faculty/School

PR-FQ-008 Definition, Review and Improvement of the IQAS

Core Processes

PR-FQ-020 Admission of Bachelor's Degree Students

PR-FQ-014 Admission of Master's Degree Students

Quality Assurance of the Teaching-Training Process

PR-FQ-009 Planning, Development and Evaluation of the Teaching-Training Process

PR-FQ-010 Management of External Academic Internships

PR-FQ-011 Management of Student Mobility

PR-FQ-019 Management of Bachelor's/Master's Thesis

PR-FQ-013 Student Guidance

Support Processes

PR-FQ-007 Management of Public Information

PR-FQ-015 Management of Stakeholder Inquiries, Complaints and Suggestions

PR-FQ-016 Documentation Management

PR-FQ-017 Identification of Training Resource Needs

PR-FQ-021 Identification of Human Resource Needs

PR-URV-008 Creation, Review and Improvement of Transversal Processes

PR-URV-009 Creation of Mechanisms to Regulate Student Admission, Recognition, and Certification

PR-URV-010 Creation of Mechanisms for Student Support and Guidance

PR-URV-011 Creation of Mechanisms to Ensure the Student Wellbeing

PR-URV-012 Creation of Mechanisms for Gathering Information on Stakeholder Satisfaction

PR-URV-013 Strategies for Ensuring the Quality of Data and the Information System

STAKEHOLDER SATISFACTION